



Your Medical Record Security

We take the security of your medical records very seriously. We take every measure to assure you that your medical records are kept secure and private. These measures are as follows:

Systems & Software

- ✓ Closed network system not accessible to the public
- ✓ Non-standard , non-permanent double login passwords
- ✓ 128 byte encryption protocols
- ✓ Internal User securities for limiting access

Physical Security

- ✓ Controlled access by an access database, pass cards, and video surveillance
- ✓ 24x7 guarded facility
- ✓ Video surveillance and CCTV with online monitoring
- ✓ 24x7 surveillance cameras located throughout the facility

Routers & Servers

- ✓ Fully redundant routers and firewalls
- ✓ High availability commercial grade servers
- ✓ Fault tolerant storage systems
- ✓ 24x7 monitoring of critical servers, backup storage and services

Environmental Control

- ✓ Completely controlled temperature (68°) and Humidity (45%)
- ✓ Over 50 tons of total cooling capacity
- ✓ Laser Smoke Detection System
- ✓ Fire suppression systems

Power

- ✓ Electrical network connected directly to multi-substation power grid
- ✓ 80 kW, 125 kW, and UPS power with on-line batteries
- ✓ 450 kW emergency diesel generator with 1,000 gallon on-site fuel reserve
- ✓ Automatic and Manual switches in the event of power failure